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QUESTION 1 A technician is configuring a SOHO router to ensure network computers can only use secured protocols on the Internet. Which of the following ports should be allowed? A. 143B. 23C. 443D. 3269E. 3389 Answer: C QUESTION 2 A technician is noticing extremely slow performance on a computer and would like to see what application is consuming resources. Which of the following tools should the technician use to view the system. A. msconfigB. Task managerC. Event ViewerD. netmon Answer: B QUESTION 3 Which of the following updates should be performed on a regular basis to ensure the OS has the latest security patches? A. Anti-malware updatesB. Driver updatesC. Windows UpdatesD. Firmware updates Answer: C QUESTION 4 A technician is configuring a SOHO wireless router for a small business with three employees. After the three employees laptops have successfully connected to the wireless network, the company would like to prevent additional access to the wireless networks. The technician enables WPA2 on the wireless router. Which of the following additional settings should the technician change? A. Enable MAC filteringB. Disable SSID broadcastC. Reduce radio power levelD. Update router firmware Answer: A QUESTION 5 A user needs their email set up on their iOS device. The email needs to synchronize all changes made with the server and the PC. Which of the following would the technician use to accomplish this? A. IMAPB. SMTPC. SMNPD. POP3 Answer: A QUESTION 6 The customer reports their PC freezes up everyday around the same time. Which of the following utilities would be BEST to check for any error codes? A. Windows UpdatesB. Task SchedulerC. Event ViewerD. Performance Monitor Answer: C Explanation: <http://support.microsoft.com/kb/308427> QUESTION 7 A user is looking for the Application Data directory in their profile but cannot see it. Which of the following Control Panel options would correct this? A. SystemB. DisplayC. User AccountsD. Folder Options Answer: D Explanation: <http://windows.microsoft.com/is-is/windows7/change-folder-options> QUESTION 8 While configuring a new email application that uses POP3 for a customer, the technician determines the firewall is blocking the traffic. Which of the following ports should be opened to allow POP3 mail traffic through the firewall? A. 53B. 110C. 443D. 3389 Answer: B Explanation: <http://www.speedguide.net/port.php?port=110> QUESTION 9 A user has downloaded and installed a browser add-on that causes the browser to hang. The PC has very slow system response when rebooted. Which of the following should a technician do to troubleshoot this problem? A. Run System Restore, update antivirus program, and run an antivirus scan.B. Remove all Internet temporary files, run an antivirus scan, and reboot using Last Known Good Configuration.C. Remove all temporary files, turn off System Restore, update and run an antivirus scan.D. Run an antivirus scan, Run Disk Cleanup, and reboot into Safe Mode. Answer: C Explanation: This might be the sign of a virus infecting the system. First, remove all temporary Internet files on your computer. Viruses are downloaded through software or a webpage. And normally it resides in Temporary Internet Files folder. Now turn off system restore because you don't want to load a previous state on the computer with the virus still lingering the digital wild. Run an antivirus program to clean infected files. QUESTION 10 A large magnet is placed too close to a CRT monitor. Which of the following will MOST likely occur? A. Dead pixelsB. Flickering imageC. No image on screenD. Distorted image Answer: D Explanation: **220-902 dumps full version (PDF&VCE):** <https://www.lead2pass.com/220-902.html> **Large amount of free 220-902 exam questions on Google Drive:** <https://drive.google.com/open?id=0B3Syig5i8gpDMU1VNVhHQ08xR1E> You may also need: 220-901 exam dumps: <https://drive.google.com/open?id=0B3Syig5i8gpDb0M0dHJiMS1ZZXM>